



# INSTITUTE

## Insurance Coverage and Claims

April 10-12, 2013  
Swissôtel Chicago  
Chicago, Illinois

### IN-HOUSE SPEAKERS INCLUDING

**Arnold F. D'Angelo, Jr.**  
Zurich North America

**Beth Zaro Green**  
AIG

**Petrina R. Johns**  
The Hanover Insurance Group

**Keith Marxkors**  
State Farm Insurance and Financial Services

**Kathleen M. Waters**  
Farmers Insurance

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delivers  
**resources**  
to build  
your practice ■

**T**he Insurance Coverage and Claims Institute is DRI's flagship conference for coverage counsel and insurance professionals. The conference provides insurance professionals and their attorneys with practical advice and the tools needed to stay on the cutting edge of their specialty. You will hear from industry leaders on the most challenging issues they face this year and what is on the horizon. Speakers will discuss recent court rulings, national claims trends, the regulatory climate, and ethical issues. The presentations will dig down into the complexities of the practice—multiple claimants, tenders of coverage, insurer vs. insurer, mass actions/class actions/multidistrict litigation, Coverage B, claim investigation pitfalls, litigation techniques, and more. The conference will help sharpen your skills and raise your levels of awareness, while networking with senior claims executives and experienced coverage counsel from across the nation.



**James W. Bryan**  
Program Chair



**Jennifer S. Muse**  
Program Co-Vice Chair



**Robert B. Jaskowiak**  
Program Co-Vice Chair



**Michael M. Marick**  
Committee Chair



**Audrey A. Seeley**  
Committee Vice Chair



**Michael F. Aylward**  
Law Institute

#### WHAT YOU WILL LEARN

- Significant challenges for insurers in 2013
- Coverage considerations for claims involving multiple claimants and parties
- Practical tips for complex coverage litigation
- Hot topics in personal and advertising injury coverage
- Ethics in tripartite relationship, social media investigations, and independent counsel
- Troublesome issues in claim investigations, privacy, and fighting fraud

## PROGRAM SCHEDULE

## WEDNESDAY, APRIL 10, 2013

**Boarding Pass Kiosk**SPONSORED BY **Burnham Brown**

1:00 p.m.

**Registration**

2:00 p.m.

**Resolving Issues Involving Multiple Claimants/  
Multiple Parties: The Practical Dos and Don'ts**

Ms. Carmel will explore what information must be in the reservation of rights letters, sort through the issues involving primary and excess coverage, address when pre-litigation counsel and experts should be retained, discuss the duties owed to the insureds, and more.

**Rina Carmel**, *Musick Peeler & Garrett LLP*,  
Los Angeles, California

3:00 p.m.

**How to Avoid Extra-Contractual Exposure with  
Multiple Claimants and Parties**

An insurer that is faced with claims involving multiple claimants or multiple parties must conduct an adequate investigation and respond appropriately. What does this mean? How does an insurer avoid a bad faith claim or punitive damages? What does an insurer do when it lacks sufficient policy limits to pay multiple claimants? Can the insurer withdraw when the policy limits are exhausted? These questions, and more, will be answered.

**Denise Brinker Bense**, *Cozen O'Connor PC*,  
West Conshohocken, Pennsylvania

**Petrina R. Johns**, *The Hanover Insurance Group*,  
Chicago, Illinois

4:00 p.m.

**Mediation and Settlement of Claims Involving  
Multiple Claimants and Parties**

Counsel for the insurer and the policyholder will square off and discuss the need to select the perfect mediator, the role of coverage counsel, and the importance of preparing an appropriate settlement strategy, an innovative presentation, and the significance of pre-mediation letters.

**Jill B. Berkeley**, *Neal Gerber & Eisenberg LLP*,  
Chicago, Illinois

**Andrew Miller**, *Clyde & Co US LLP*, San Francisco,  
California

5:00 p.m.

**Adjourn**

6:00 p.m.

**Networking Reception**

SPONSORED BY **Meagher & Geer PLLP**  
**Selman Breitman LLP**

## THURSDAY, APRIL 11, 2013

**Boarding Pass Kiosk**SPONSORED BY **Burnham Brown**

7:00 a.m.

**Registration**

7:00 a.m.

**Continental Breakfast**SPONSORED BY **Jeff Kichaven Commercial Mediation**

8:00 a.m.

**First-Time Attendees Breakfast**INSURANCE LAW COMMITTEE CHAIR | **Michael M. Marick**

8:15 a.m.

**Welcome and Introduction**

**Michael F. Aylward**, *Morrison Mahoney LLP*,  
Boston, Massachusetts

**Michael M. Marick**, *Meckler Bulger Tilson Marick  
& Pearson LLP*, Chicago, Illinois

**James W. Bryan**, *Nexsen Pruet PLLC*, Greensboro,  
North Carolina

8:25 a.m.

**Coverage 2013: The Most Challenging Issues  
for Insurers and a Look over the Horizon**

Two executives who handle coverage issues nationally will discuss the type of claims that concerns them most—is it cyber coverage, security breaches, social media issues, nano technology, climate change, construction defects, asbestos, or environmental claims? What are the most pressing bad faith issues?

MODERATOR | **Michael M. Marick**, *Meckler Bulger  
Tilson Marick & Pearson LLP*,  
Chicago, Illinois

## PANEL

**Arnold F. D'Angelo, Jr.**, *Zurich North America*,  
Schaumburg, Illinois

**Kathleen M. Waters**, *Farmers Insurance*,  
Westlake Village, California

9:15 a.m.

**Insurer v. Insurer: Primary/Excess,  
Subrogation/Contribution**

Insurers often square off against each other, whether it is the excess insurer blaming the primary for failing to settle or one insurer seeking reimbursement from another. Insurers take out their "hammers" and fight "dropping down," and wonder when umbrella policies can be forced to act as primary policies. What are the practical realities of such disputes, common strategies, and the pitfalls to avoid?

**Neil H. Selman**, *Selman Breitman LLP*,  
Los Angeles, California

10:00 a.m.

**Refreshment Break**SPONSORED BY **Rimkus Consulting Group Inc.**

10:15 a.m.

**Use of Experts in Coverage Litigation**

Frequently called upon to sway the jury in high stakes litigation, expert witnesses can make or break your case. Learn how to select the appropriate expert, what it takes to defeat motions to strike the expert's testimony, motions in limine to exclude the expert, and how to prepare your expert for deposition and trial.

**Theodore A. Howard**, *Wiley Rein LLP*,  
Washington, D.C.

11:10 a.m. **Tenders of Coverage/Tenders of Defense**  
 Tendering a claim to another insurer or contractual indemnitor is a loaded concept. Additional insureds tender claims all the time. Ms. Hanson will cover what constitutes a tender and what is notice, sharing of defense costs, recovery of pre-tender fees, estoppel principles, the “other insurance” clause, priority of coverage, and defense conflicts.  
**Laura J. Hanson**, *Meagher & Geer PLLP*, Minneapolis, Minnesota

12:00 p.m. **Lunch (on your own)**  
 1:15 p.m. **Ethical Considerations in the Tripartite Relationship**  
 What are the ethical challenges counsel faces when retained by an insurance company to represent a policyholder, whether outside counsel or staff counsel? The discussion will focus on appropriate strategies for claims and other professionals dealing with the challenges.  
 MODERATOR | **William K. McVik**, *Johnson & Bell Ltd.*, Chicago, Illinois

PANEL  
**Beth Zaro Green**, *AIG*, New York, New York  
**Keith Marxkors**, *CPCU, CLU, CHFC, FLMI, State Farm Insurance and Financial Services*, Chicago, Illinois

2:15 p.m. **Mass Torts/Class Actions/MDLs**  
 Litigation involving mass torts, class actions, and MDLs are complicated and interrelated. Learn what happens in these cases, the challenges, defense strategies, and how to deal with exposure beyond the policy limits. Ways to avoid these kinds of claims and the impact of cases such as *Wal-Mart v. Dukes* will be explored.  
**Charles L. “Chase” Chassignac IV**, *Porteous Hainkel and Johnson LLP*, Baton Rouge, Louisiana

3:05 p.m. **Refreshment Break**  
 SPONSORED BY **Nelson Architectural Engineers Inc.**

3:20 p.m. **Depositions of Insurance Company Executives, Adjusters, and In-House Counsel**  
 Good insurance company representatives’ depositions are key to any successful coverage or bad faith case. Hear how to prepare for these depositions to minimize witness stress, insure good results, and protect against disclosure of attorney-client and work product protected information.  
**J. Pablo Cáceres**, *Butler Pappas Wehmmuller Katz Craig LLP*, Tampa, Florida

4:15 p.m. **Effective Jury Selection in Coverage Cases**  
 Picking a jury is critical. How can you make a good impression on the prospective jurors? Should you ask the loaded questions? How do you know whether a juror likes or dislikes your client? An experienced trial lawyer will offer insight.  
**David P. Pearson**, *Winthrop & Weinstine PA*, Minneapolis, Minnesota

5:05 p.m. **Insurance Law Committee Meeting (open to all)**  
 6:00 p.m. **Networking Reception**  
 SPONSORED BY **Butler Pappas Wehmmuller Katz Craig**

7:30 p.m. **Dine-Arounds** | Join colleagues and friends at selected restaurants for dinner (on your own). More details on-site.

**FRIDAY, APRIL 12, 2013**

**Boarding Pass Kiosk**  
 SPONSORED BY **Burnham Brown**  
 7:30 a.m. **Registration**  
 7:30 a.m. **Continental Breakfast**  
 SPONSORED BY **RGL Forensics**  
 7:30 a.m. **In-House to In-House Breakfast**  
 SPONSORED BY **DRI Corporate Counsel Committee**  
 8:25 a.m. **Announcements**  
**James W. Bryan**, *Nexsen Pruet PLLC*, Greensboro, North Carolina

**TRACKS** Friday, 8:30 a.m.–12:30 p.m. (choose one)

	<b>Personal and Advertising Injury</b>	<b>Claim Investigation, Privacy, and Fraud in First- and Third-Party</b>
8:30 a.m.	<b>Hot Topics in Coverage B Litigation</b> Litigation involving Coverage B is on the rise and many people are wondering: is this claim covered? This session will explore whether Coverage B applies to data breaches, invasion of privacy claims, wrongful collection and use of information, constructive eviction, product disparagement, wrongful conviction/long term imprisonment, and more. <b>Laurie A. Kamaiko</b> , <i>Edwards Wildman Palmer LLP</i> , New York, New York	<b>Navigating the Regulatory Landscape</b> Each state’s approach towards enforcement and compliance is constantly changing. Understanding the drivers of enforcement is key to compliance and resolution. Hear New York’s former superintendent of insurance comment on positive resolution, including the insurer’s obligation to share information with the policyholder and other information with the regulators, and the interplay with privacy laws, particularly if there is a criminal investigation. <b>James J. Wrynn</b> , <i>Goldberg Segalla LLP</i> , New York, New York

**TRACKS** Friday, 8:30 a.m.–12:30 p.m. (choose one—continued)

	<b>Personal and Advertising Injury</b>	<b>Claim Investigation, Privacy, and Fraud in First- and Third-Party</b>
9:15 a.m.	<p><b>Challenges Involving Allocation of Covered and Noncovered Claims</b></p> <p>When a claim presents both covered and noncovered claims, do insurers need to split their files between defense and coverage? If so, how? Who has the burden to establish what portion of the defense costs are owed? How will the allocation be made?</p> <p><b>Bruce D. Celebrezze</b>, <i>Sedgwick LLP</i>, San Francisco, California</p>	<p><b>Ethical Use of Social Media in Claim Investigations</b></p> <p>The Internet is a valuable investigatory tool but it has legal and ethical limits. This session will explore the permissible limits of inquiries on the Internet, including the use of social networking sites, statutory and regulatory issues implicated in investigations, and issues involving privacy.</p> <p><b>Dan D. Kohane</b>, <i>Hurwitz &amp; Fine PC</i>, Buffalo, New York</p>
10:00 a.m.	<p><b>Is There Coverage for Intellectual Property Infringement Claims?</b></p> <p>The redefining of “personal and advertising injury” by some insurers and the development of various policy exclusions have significantly impacted the extent to which a CGL policy encompasses IP infringement claims. How do courts construe these policy terms? What effect do these provisions have on IP infringement claims? Is there “personal and advertising injury” coverage for IP infringement claims? What other policies may provide coverage?</p> <p><b>Daniel I. Graham, Jr.</b>, <i>Bates Carey Nicolaides LLP</i>, Chicago, Illinois</p>	<p><b>Detecting and Defeating Organized Fraud Rings</b></p> <p>Detecting and defeating organized fraud involving claimants, lawyers, and health care providers is a real challenge. These multi-party operations evolve quickly, are difficult to detect, and lead to increased insurance costs. New software technology, good old fashioned investigation, better coordination with law enforcement, and affirmative litigation to recover costs and enjoin the perpetrators are effective tools in defeating ring activity.</p> <p><b>Ross O. Silverman</b>, <i>Katten Muchin Rosenman LLP</i>, Chicago, Illinois</p>
10:45 a.m.	<p><b>Refreshment Break</b></p> <p>SPONSORED BY <b>Rimkus Consulting Group Inc.</b></p>	<p><b>Refreshment Break</b></p> <p>SPONSORED BY <b>Rimkus Consulting Group Inc.</b></p>
11:00 a.m.	<p><b>Ethical Issues When Advertising Injury Litigation Involves Independent Counsel</b></p> <p>Independent counsel often defend the insured in high-stakes advertising injury litigation. Understanding the ethical obligations of independent counsel and insurance defense counsel can be difficult for the claims professional, insureds, and counsel.</p> <p><b>Mari Henry Leigh</b>, <i>Meckler Bulger Tilson Marick &amp; Pearson LLP</i>, Chicago, Illinois</p>	<p><b>Mishandled Investigations and Their Unique Challenges in Litigation</b></p> <p>Fruits of internal investigations go sour. Key personnel leave the company. Discovery battles erupt over claim and in-house counsel files. Bad faith allegations and punitive damages are claimed. These topics, and others, will be covered.</p> <p><b>Helen Johnson Alford</b>, <i>Alford Bolin Dowdy LLC</i>, Mobile, Alabama</p>
11:45 a.m.	<p><b>Exclusions and Defenses to Coverage</b></p> <p>Coverage B of the CGL policy contains a variety of exclusions and defenses that may apply to claims asserted under that portion of the policy. These include the breach of contract exclusion, the “knowing violation” exclusion, and the “prior publication” exclusion. Mr. Weiss will focus on these and general coverage defenses in response to a Coverage B claim.</p> <p><b>Bryan M. Weiss</b>, <i>Murchison &amp; Cumming LLP</i>, Los Angeles, California</p>	<p><b>To Rescind or Not to Rescind</b></p> <p>Ms. Meyers will highlight recent case law and litigation strategies for addressing fraud and material misrepresentations by the insured-applicant on the insurance applications and by the insured post-claim reporting. The unique burdens an insurance carrier faces when it seeks to rescind the insurance policy based upon fraud will also be covered.</p> <p><b>Michelle M. Meyers</b>, <i>Burnham Brown PLC</i>, Oakland, California</p>
12:30 p.m.	<b>Adjourn</b>	<b>Adjourn</b>

## FACULTY

**Helen Johnson Alford**, a senior member of Alford Bolin Dowdy LLC in Mobile, Alabama, focuses on alternative dispute resolution, construction claims, extra-contractual and bad faith law, insurance coverage, product liability, workers' compensation, and complex litigation. Ms. Alford is a member of DRI, the FDCC, and a past president of the Alabama Defense Lawyers Association.

**Michael F. Ayward** is a senior partner in the Boston office of Morrison Mahoney LLP. For three decades, he has represented insurers and reinsurers in insurance coverage disputes throughout the nation. He is the chair of DRI's Law Institute and a former chair of the Reinsurance, Excess and Surplus Lines Committees of both the FDCC and IADC.

**Denise Brinker Bense**, a member with Cozen O'Connor PC since 1987, practices in the West Conshohocken, Pennsylvania, office. Her litigation practice includes life-science matters for medical device and tissue processing companies and hospitals; class action litigation; contractual and extra-contractual litigation relating to professional medical liability, asbestos, and disaster recovery (Hurricane Hugo).

**Jill B. Berkeley**, a partner with Neal Gerber & Eisenberg LLP in Chicago, is the chair of its insurance policyholder practice group. Ms. Berkeley has concentrated her insurance litigation practice on the representation of policyholders and claimants in coverage disputes involving all types of commercial insurance.

**James W. Bryan**, a member of Nexsen Pruet PLLC in its Greensboro, North Carolina, office, is co-chair of its insurance litigation practice group and insurance bad faith defense group. For 24 years, Mr. Bryan has concentrated on civil litigation, primarily insurance coverage, extra-contractual/bad faith, trucking accidents, and premises liability.

**J. Pablo Cáceres**, a partner at Butler Pappas Wehmmuller Katz Craig LLP in Tampa, Florida, is a member of its property and extra-contractual practice departments. He litigates insurance and commercial matters, including large loss hurricane claims and appraisals. Mr. Cáceres has successfully handled appeals in both state and federal court.

**Rina Carmel**, senior counsel at Musick Peeler & Garrett LLP in Los Angeles, represents insurers in bad faith and complex coverage litigation. Her expertise includes coverage analysis under all types of liability and property policies on a national basis, and counseling insurers on coverage issues and claims administration for challenging claims.

**Bruce D. Celebrezze**, chair of Sedgwick LLP's Insurance Division, represents international, national, and regional primary and excess insurers and reinsurers, with an emphasis on litigating coverage issues arising out of complex third-party casualty and first-party property disputes, as well as life, health, and disability claims. Mr. Celebrezze is a senior director of the FDCC and a member of DRI.

**Charles L. "Chase" Chassignac IV** is the resident managing partner of the Baton Rouge, Louisiana, office of Porteous Hainkel and Johnson LLP. His practice includes the defense of insurance companies in personal injury, insurance coverage, toxic tort, premises liability, product liability, property, and bad faith/extra-contractual cases.

**Arnold F. D'Angelo, Jr.**, Chief Claims Counsel of Zurich North America in Schaumburg, Illinois, leads Zurich's Claims Legal group, which directs Zurich's strategy in coverage and extra-contractual litigation involving policyholders. Prior to joining Zurich, Mr. D'Angelo served as associate general counsel for litigation with Takeda Pharmaceuticals NA.

**Daniel I. Graham, Jr.**, a partner with Bates Carey Nicolaidis LLP in Chicago, represents insurance companies in coverage disputes, with an emphasis on intellectual property infringement claims. Mr. Graham was recognized by *Chambers USA* as an "Up and Coming Individual" in 2012 and 2011 in insurance dispute resolution.

**Beth Zaro Green** is the senior vice president of litigation management at AIG in New York City and the managing attorney of the Law Offices of Beth Zaro Green. The law office serves as in-house counsel, responsible for directly litigating all types of insurance coverage matters on behalf of AIG in New York and New Jersey state and federal courts.

**Laura J. Hanson**, a partner at Meagher & Geer PLLP in Minneapolis, focuses on commercial insurance coverage, especially environmental and construction defect claims and litigation. In addition to her state and federal court trial experience, she has appeared in three state supreme courts and four federal circuit courts of appeals.

**Theodore A. Howard**, a partner in the insurance group of Wiley Rein LLP in Washington, D.C., represents domestic and global insurers in complex coverage matters and disputes. He has been recognized as a "D.C. Super Lawyer" by *Law & Politics*. Mr. Howard serves as one of the managing editors of *Coverage*, an ABA journal.

**Robert B. Jaskowiak**, the director of Home Office Claims at Federated Mutual Insurance Company in Owatonna, Minnesota, is responsible for the development and training of claims personnel; technical support to Federated's 290 claims personnel across nine service office locations; effective management of losses, loss reserves, and expenses; and continuous improvement of processes and procedures.

**Petrina R. Johns** is a liability manager at the Hanover Insurance Group in the Chicago claim office, where she oversees handling of liability claims in 13 states and serves as personal injury protection and medical payments unit manager for 22 states. She has over 10 years' experience handling personal lines and commercial lines claims and is also a licensed attorney.

**Laurie A. Kamaiko** is a partner in the New York City office of Edwards Wildman Palmer LLP, and is a member of their Insurance and Reinsurance Department. Her practice focuses on advising insurers, reinsurers, and other companies in the insurance industry on issues involving coverage, claims handling, extra-contractual exposures, and cyber and privacy risks.

**Dan D. Kohane** of Hurwitz & Fine PC in Buffalo, New York, is a nationally recognized insurance coverage counselor who serves as an expert witness, conducts training, consultation and in-house seminars on this highly specialized practice. Mr. Kohane produces *Coverage Pointers*, a dynamic bi-weekly e-newsletter summarizing important insurance coverage decisions in New York state courts with overviews of other jurisdictions.

**Mari Henry Leigh**, a partner with Meckler Bulger Tilson Marick & Pearson LLP in Chicago, serves as chair of its legal audit practice group. She focuses on litigation management, attorney fee reimbursement and disputes (including those related to independent counsel), and professional liability. Ms. Leigh is a frequent author and speaker on ethics, billing guidelines, the tripartite relationship, litigation management, and independent counsel issues.

**Michael M. Marick** is a founding partner of Meckler Bulger Tilson Marick & Pearson LLP, a Chicago-based firm with offices in Dallas, Phoenix, and San Francisco. He has a nationwide coverage litigation practice, is a frequent author and speaker on insurance topics, and for many years taught a law school course on insurance law. Mr. Marick is the chair of DRI's Insurance Law Committee.

**Keith Marxkors, CPCU, CLU, CHFC, FLMI**, has been with State Farm Insurance and Financial Services for 25 years in the Property and Casualty Claim Department. He has led claim operations in Missouri, Indiana, and Illinois, and is currently overseeing personal line auto litigation in metro Chicago. He is a member of DRI, the ABA, the Society of CPCU, and the Society of Financial Service Professionals.

**William K. McVisk**, a shareholder at Johnson & Bell Ltd. in Chicago, focuses on complex insurance coverage litigation and medical malpractice defense. He is admitted to practice in Illinois and Indiana. Mr. McVisk has published numerous articles on insurance coverage, evidence, and tort reform. He is a director of the Illinois Association of Trial Defense and a DRI member.

**Michelle M. Meyers** is a partner with Burnham Brown PLC in Oakland, California. She regularly advises and defends insurance carriers in coverage litigation in Nevada and California. Ms. Meyers has extensive experience in representing insurance carriers in trial. She serves on the steering committee for DRI's Insurance Law Committee.

**Andrew Miller** is senior counsel with Clyde & Co US LLP in San Francisco. He focuses on general commercial litigation at both the trial and appellate levels, with an emphasis on insurance and reinsurance, including general liability, media/tech liability, and professional liability. Mr. Miller has participated in the successful defense of some of the largest insurance coverage cases ever tried to verdict in California.

**Jennifer S. Muse** is a partner at the Los Angeles office of Anderson McPharlin & Conners LLP. Ms. Muse advises and represents insurers in all aspects of insurance coverage disputes arising out of first- and third-party insurance policies. An active member of DRI's Insurance Law Committee, she currently serves as its membership co-chair.

**David P. Pearson** is a senior shareholder and former chair of the litigation department at Winthrop & Weinstine PA in Minneapolis. He has over 30 years of experience representing insureds and insurers in complex commercial and insurance related litigation. He has represented many public companies, including insurance companies, banks, and broker-dealer firms in complex commercial litigation.

**Audrey A. Seeley**, a member at Hurwitz & Fine PC in Buffalo, New York, focuses on insurance coverage and no-fault coverage. She counsels insurers on personal and commercial lines policies and handles declaratory judgment actions in state and federal courts in New York. Ms. Seeley is the vice chair of DRI's Insurance Law Committee.

**Neil H. Selman**, managing partner at Selman Breitman LLP in Los Angeles, represents insurers in coverage related matters, including general liability, environmental, entertainment, professional liability, and extra-contractual issues. His expertise also includes primary/excess and surplus lines issues. Mr. Selman has litigated coverage and bad faith cases before the California Supreme Court and federal and state appellate courts in several jurisdictions.

**Ross O. Silverman**, a partner at Katten Muchin Rosenman LLP in Chicago, chairs its health care fraud litigation practice. With extensive experience in RICO and health care fraud, he counsels insurers on best claims handling practices and litigation strategies to combat fraud. He has prosecuted RICO and fraud matters nationwide, obtaining multi-million dollar jury verdicts and substantial recoveries.

**Kathleen M. Waters** is the manager of the business insurance coverage division at Farmers Insurance in Westlake Village, California. She oversees a national team of claims professionals responsible for coverage investigations and determinations on casualty claims, as well as providing guidance to the entire business insurance claims operation on coverage matters.

**Bryan M. Weiss** is a partner at Murchison & Cumming LLP in Los Angeles, and co-chair of its insurance law practice group. He specializes in insurance coverage, with an emphasis on coverage issues related to intellectual property and business torts. A frequent author and speaker on insurance related issues, Mr. Weiss is a co-editor of DRI's *Covered Events*.

**James J. Wrynn** is a former New York State Superintendent of Insurance, whose private practice now focuses on assisting insurers and reinsurers with their regulatory needs. He is based in Goldberg Segalla LLP's Manhattan office and is a registered foreign lawyer in the United Kingdom. He leads the firm's insurance regulatory practice, where he counsels clients nationally and internationally.

## GENERAL INFORMATION

### CLE/CLAIMS ADJUSTERS ACCREDITATION

This seminar has been approved for MCLE credit by the State Bar of California in the amount of **13.5** hours, including **2.5** hours of ethics credit. Accreditation has been requested from every state with mandatory continuing legal education (CLE) requirements. Certificates of attendance will be provided to each attendee. Attendees are responsible for obtaining CLE credits from their respective states.

**Application has been made for continuing education for claims adjusters.** Credit availability and requirements vary from state to state; please check the DRI website at [dri.org](http://dri.org) for the latest information for your state.

### REGISTRATION

The registration fee is **\$745** for members and those who join DRI when registering and **\$975** for nonmembers. The registration fee includes course materials, continental breakfasts, refreshment breaks and networking receptions. If you wish to have your name appear on the registration list distributed at the conference and receive the course materials in advance, DRI must receive your registration by **March 21, 2013** (*please allow 10 days for processing*). Registrations received after **March 21, 2013**, will be processed on-site.

### REFUND POLICY

The registration fee is fully refundable for cancellations received on or before **March 21, 2013**. Cancellations received after **March 21** and on or before **March 28, 2013**, will receive a refund, less a \$100 processing fee. Cancellations made after **March 28** will not receive a refund, but the course materials on CD-ROM and a \$100 certificate good for any DRI seminar within the next 12 months will be issued. All cancellations and requests for refunds must be made in writing. Fax to DRI's Accounting Department at 312.795.0747. All refunds will be mailed within four weeks after the date of the conference. Substitutions may be made at any time without charge and must be submitted in writing.

### HOTEL ACCOMMODATIONS

A limited number of discounted hotel rooms have been made available at the **Swissôtel Chicago, 323 E. Wacker Drive, Chicago, Illinois 60601**. For reservations, visit [dri.org](http://dri.org) and go to the **Insurance Coverage and Claims Institute** page or **contact the hotel directly at 312.565.0565**. Please mention **DRI's Insurance Coverage and Claims Institute** to take advantage of the group rate of **\$239 Single/\$259 Double**. The hotel block is limited and rooms and rates are available on a first-come, first-served basis. You must make reservations by **March 12, 2013**, to be eligible for the group rate. Requests for reservations made after **March 12** are subject to room and rate availability.

### SPECIAL DISCOUNTS

#### Group Discount

The first and second registrations from the same firm or company are subject to the fees outlined previously. The registration fee for additional registrants from the same firm or company is **\$695**, regardless of membership status. All registrations must be received at the same time to receive the discount.

#### In-House Counsel

In-house counsel are eligible for free registration to DRI seminars. In-house counsel are defined as licensed attorneys, who are employed exclusively by a corporation or other private sector organization for the purpose of providing legal representation and counsel only to that corporation, its affiliates and subsidiaries. In order to qualify for free registration, the individual must also be a DRI member and a member of DRI's Corporate Counsel Committee. Offer excludes the DRI Annual Meeting.

#### Claims Executives

Any member of DRI employed as a claims professional by a corporation or insurance company, who spends a substantial portion of his or her professional time hiring or supervising outside counsel in the representation of business, insurance companies or their insureds, associations or governmental entities in civil litigation, will be entitled to free attendance at any DRI program. Nonmember claims executives should contact DRI's Customer Service at 312.795.1101 for details. Offer excludes DRI Annual Meeting.

#### Travel Discounts

DRI offers discounted meeting fares on various major air carriers for **DRI's Insurance Coverage and Claims Institute** attendees. To receive these discounts, please contact Hobson Travel Ltd., DRI's official travel provider, at 800.538.7464. As always, to obtain the lowest available fares, early booking is recommended.

*The taping or recording of DRI seminars is prohibited without the written permission of DRI.*

*Speakers and times may be subject to last-minute changes.*

*DRI policy provides there will be no group functions sponsored by others in connection with its seminars.*



## 2013 SEMINAR SCHEDULE

January 24–25	<b>Fire Science and Litigation</b> <i>FireSky Resort, Scottsdale, AZ</i>	May 9–10	<b>Business Litigation</b> <i>InterContinental Chicago, Chicago, IL</i>
January 31– February 1	<b>Civil Rights and Governmental Tort Liability</b> <i>Arizona Biltmore, Phoenix, AZ</i>	May 9–10	<b>Intellectual Property</b> <i>InterContinental Chicago, Chicago, IL</i>
February 28– March 1	<b>Toxic Torts and Environmental Law</b> <i>The Ritz-Carlton, New Orleans, New Orleans, LA</i>	May 16–17	<b>Drug and Medical Device</b> <i>Sheraton New York Hotel, New York, NY</i>
March 13–15	<b>Women in the Law</b> <i>Eden Roc Renaissance Miami Beach, Miami Beach, FL</i>	May 16–17	<b>Retail and Hospitality Litigation and Claims Management</b> <i>InterContinental Chicago, Chicago, IL</i>
March 20–22	<b>Trial Tactics</b> <i>Paris Las Vegas, Las Vegas, NV</i>	May 30–31	<b>Diversity for Success</b> <i>Swissôtel Chicago, Chicago, IL</i>
March 21–22	<b>Medical Liability and Health Care Law</b> <i>Eden Roc Renaissance Miami Beach, Miami Beach, FL</i>	June 6–7	<b>Insurance Bad Faith and Extra- Contractual Liability</b> <i>Westin Boston Waterfront, Boston, MA</i>
April 3–5	<b>Product Liability Conference</b> <i>Gaylord National Resort, National Harbor, MD</i>	June 13–14	<b>DRI International</b> <i>Prague Marriott Hotel, Prague, Czech Republic</i>
April 10–12	<b>Insurance Coverage and Claims Institute</b> <i>Swissôtel Chicago, Chicago, IL</i>	June 20–21	<b>Young Lawyers</b> <i>The Cosmopolitan of Las Vegas, Las Vegas, NV</i>
April 24–26	<b>Life, Health, Disability and ERISA Claims</b> <i>Westin Copley Place, Boston, MA</i>	June 27–28	<b>Government Enforcement and Corporate Compliance</b> <i>Hotel TBD, Washington, D.C.</i>
May 1–3	<b>Employment and Labor Law</b> <i>Arizona Biltmore, Phoenix, AZ</i>	July 25–26	<b>Class Action</b> <i>Hotel TBD, Washington, D.C.</i>



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